

Terms and Conditions

1. "Buyer" means any natural or legal person who buys one or more product (s) from The Great Apple/ Savelkous Interieur Timmerwerken or the online shop <http://thegreatapple.nl>
2. Current sales conditions apply to all sales offered and realized by The Great Apple/ Savelkous Interieur Timmerwerken and those via third party marketing channels like Vinterior or Selency
3. By placing an order, buyer declares to have taken knowledge of the conditions of sale and accepts the terms and conditions.
4. If in a court ruling one or more of these items should be declared invalid, the remaining items in these terms and conditions stay in full force.
5. There only is a sales contract between The Great Apple/ Savelkous Interieur Timmerwerken and the buyer after the order of the (potential) buyer is explicitly accepted by The Great Apple/ Savelkous Interieur Timmerwerken. The acceptance of the sales order is done by The Great Apple/ Savelkous Interieur Timmerwerken by sending an order confirmation or invoice to the buyer or confirming the order online via marketing channels like Vinterior, Pamono and Selency.
6. When the buyer receives an invoice or order confirmation, this is the time when the contract is effectuated.
7. The Great Apple/ Savelkous Interieur Timmerwerken reserves the right not to accept the order or if necessary to terminate the agreement without having to pay to the buyer any compensation but will subject to a refund of any sums paid as advance on this order.
8. The products are sold under the "margin scheme" and therefor prices on the invoice are in euros or pounds (via Vinterior) with no VAT included.
9. The Great Apple/ Savelkous Interieur Timmerwerken reserves the right to modify its prices at any time, though the products are billed based on the rates applicable at the time the order is accepted. Prices may differ between marketing channels reflecting the incurred costs for The Great Apple/ Savelkous Interieur Timmerwerken relating to marketing and third party support and whether packing and shipment is involved.
10. The Great Apple/ Savelkous Interieur Timmerwerken cannot be held responsible for (typing) errors in its offers if buyer can reasonably assume that they could be (typing) errors.
11. The price payable is that which is stated on the invoice or confirmation letter.
12. The Great Apple/ Savelkous Interieur Timmerwerken reserves the right to change the price payable after conclusion of the agreement for example on the basis of price changes that affect the shipping costs,, new taxes or (typing) errors.
13. If the price is increased, then the buyer has the right to terminate the contract without cost to his charge nor obligation of The Great Apple/ Savelkous Interieur Timmerwerken to pay any compensation.
14. As long as the goods are not paid, they remain the property of The Great Apple/ Savelkous Interieur Timmerwerken, however, the risk passes to the buyer upon delivery or pickup.
15. All goods and invoices are payable in Appeltern, at the latest at pick up or on delivery and without discount. If the customer pays by bank transfer, payment should be done within 14 days after receiving the invoice or order confirmation and before delivery. In case of shipment: items will be shipped after receipt of complete payment including packing & shipment costs.
Payments can be made to bank account IBAN NL38 RABO 0310165601, for international payments also use SWIFT/BIC RABONL2U.

16. In the absence of payment by the buyer for the items invoiced, totals will be increased by 2% interest per month on the outstanding amount from the date of the invoice until the date of full payment.

17. The products are sent to or delivered on the shipping address specified in the invoice or order confirmation (home or other address).

18. Of course, The Great Apple/ Savelkouls Interieur Timmerwerken makes every effort to deliver the goods within the shortest possible time. But the times given are indicative only.

19. For customer internet order : buyer has to renounce within 14 working days of receipt of the product.

20. The goods must then be returned in the original, undamaged packaging with all accessories, instructions and (a copy of) the invoice / delivery note to:

The Great Apple/ Savelkouls Interieur Timmerwerken
Kerkstraat 21
6629AR Appeltern

21. Incomplete, damaged, used or soiled goods are not returnable.

22. No later than 30 days after acceptance of the return, the seller will refund any sums paid except for the direct delivery costs.

23. Ex Article 80 § 4 Act of 14 July 1991 on trade practices and consumer information and consumer protection, the right to cancel does not apply to the supply of :

- products manufactured or ordered according to the specifications of the consumer or
- clearly personalized products or
- products that deteriorate or expire rapidly by their nature.

24. Complaints regarding the services and any other protest must be made within eight days after delivery.

25. For the purpose of the EU General Data Protection Regulation 2016/679 (GDPR), the controller of your data is The Great Apple/ Savelkouls Interieur Timmerwerken a company registered in The Netherlands under company number 11049778 . We may collect and process the following data about you: Personal information when buying and selling such as your name, address, e-mail address and phone number, , geographic location, financial and payment information, photograph, and copies of identification documents.

We use this information to carry out our obligations arising from any contracts entered into between you and us. We may share your personal information with selective third parties (business partners, suppliers and sub-contractors) for the performance of any contract we enter into with them or you and also if we are under a duty to disclose or share your personal data in order to comply with any legal obligation or in order to enforce or apply with the terms in this document (for example other companies and organisations for the purposes of fraud protection and credit risk reduction).

25. In case of dispute, Dutch law is applicable.